

# ***Certificate of Guarantee***



[www.baldan.com.br](http://www.baldan.com.br)

# CERTIFICATE OF GUARANTEE

**BALDAN IMPLEMENTOS AGRÍCOLAS S/A**, guarantee the normal operation of the product for a 6 (six) months period dated from the dealers's bill of sale to the first final customer.

During this period, **Baldan** compromise itself to repair the material or manufacturing defects, but the labour, the freight and other expenses are the dealer's responsibility.

At the guarantee period, all the request and replacement of any defective part must be made to the dealer of the region, which will send the defective part for analysis at **Baldan**.

When this procedure won't be possible and the dealer couldn't have the ability to solve the problem, the dealer can ask for **Baldan's Technical Assistance** using the specific form delivered to them.

After the analysis of the items replaced by **Baldan Technical Assistance** and if we conclude that it wasn't a guarantee problem, then the dealer will be the responsible for all costs related to the replacement; as well as material expenses, travel including accommodation and meals, also the accessories, lubricant used or any other expenses after having called the Technical Assistance. And, withal, the company Baldan is authorized to issue the billing in name of the respective reseller.

Any repair made to the product which is in warranty period by the dealer, will only be authorized by Baldan after budget previous presentation describing pieces and labour to be accomplished.

It is out of this term the product which has repairs or modifications not made by dealers from Baldan's network, as well as pieces applications or not authentic components to the product by the user.

This certificate of guarantee will become invalid when notice that the damage or defect is the result of incorrect use of the product, of instructions non-observance or operator's inexperience.

It's stipulated that this guarantee don't cover tires, polyethylene deposits, universal joints, hydraulic components, etc, wich equipments are guarantee by their manufacturers.

The material or manufacture defects, object of this certificate of guarantee, will not be, by any hypotesis, reason for cancellation of the contract of sale, or indemnity of any kind.

For a warranty solicitation to the distributor, you have to proceed in the following manner:

Send the technical informe detailed telling the problem (technical assistance request form to the client), you can find it send us an email to **aftersales@baldan.com.br** or acessing our website.

If it's possible send films and photos from the requested spare parts.

To point at the form: serial number, manufacture year, etc, that is, all information asked at the form. The damage spare parts should be available for analysis of the the after sales department in a future visit (in case of requested).

**Baldan** keeps the right of changing and or improve the technical characteristics of its products, without notice and without the obligation of act like this way with its previously manufactured products.

## CERTIFICADO DE INSPEÇÃO E ENTREGA

- **SERVICE BEFORE THE DELIVERY:** This equipment was very carefully prepared by the dealer's organization, inspected in all its parts in agreement with the manufacture's prescription.
- **DELIVERY SERVICE:** The user was informed about the current guarantee terms and instructed about maintenance care and utilization.
- I confirm that I was informed about the current guarantee terms and instructed about the correct utilization and maintenance of this product.

Product: \_\_\_\_\_ Serial number: \_\_\_\_\_

Date: \_\_\_\_\_ Bill of sale: \_\_\_\_\_ Store: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_

Owner: \_\_\_\_\_ Phone: \_\_\_\_\_

Adress: \_\_\_\_\_ Number: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

E-mail: \_\_\_\_\_ Date of sale: \_\_\_\_\_

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Address: \_\_\_\_\_ Number: \_\_\_\_\_

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E-mail: \_\_\_\_\_ Date of sale: \_\_\_\_\_

3ª Page - Manufacturer

Please send this filled copy to Baldan, until 15 days after the purchase.

Signature / Store's stamp \_\_\_\_\_

1.74.05.0059-5

AC MATÃO  
ECT/DR/SP

# CARTÃO-RESPOSTA

NÃO É NECESSÁRIO SELAR

O SELO SERÁ PAGO POR:



**Baldan**

**BALDAN IMPLEMENTOS AGRÍCOLAS S/A.**

Av. Baldan, 1500 | Nova Matão | CEP: 15993-000 | Matão-SP | Brasil

Fone: (0\*\*16) 3221-6500 | Fax: (0\*\*16) 3382-6500

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